# 2019 Data Book

**Lucas County Children Services**Robin Reese, Executive Director



# 2019 Data Book

## **Table of Contents**



Financial Summary	3
Referrals and Investigations	4
Ongoing Cases	9
Custody Figures	13
Placement Details	16
CFSR Outcomes	17
Independent Living Outcomes	18
Disproportionality Data	19
Overview of Services	20
Contracted Services	23
Data Index	27
Definitions	29









# **Financial Summary**

Total Revenue \$48,693,388 Total Expenses \$46,134,611 Year-End Fund Balance \$10,895,243

FUND BALANCE on 1/1/19	\$8,336,466			
REVENUE	\$48,693,388			
EXPENSE	\$46,134,611			
FUND BALANCE on 12/31/19	\$10,895,243			
REVENUE	2019		2018	%
Levy	\$26,343,225	54.1%	\$26,356,305	55.3%
Federal	\$17,409,805	35.8%	\$17,927,903	37.6%
State	\$4,488,352	9.2%	\$2,926,560	6.1%
Other	\$452,006	0.9%	\$468,351	1.0%
TOTAL REVENUE	\$48,693,388	100%	\$ 47,679,119	100%
<u>EXPENSE</u>				
Salaries & Benefits	\$26,818,637	58.1%	\$25,986,411	55.7%
Placement Costs	\$11,539,587	25.0%	\$12,838,377	27.5%
<b>Child Welfare Contracts</b>	\$376,608	0.8%	\$305,994	0.7%
Daycare	\$1,256,336	2.7%	\$1,346,858	2.9%
Other Client Costs	\$978,872	2.1%	\$1,066,531	2.3%
Intergovernmental Contracts	\$1,944,241	4.2%	\$1,986,246	4.3%
Other Contracts	\$298,023	0.6%	\$309,983	0.7%
Other Operating Costs	\$2,922,306	6.3%	\$2,837,766	6.1%
TOTAL EXPENSE	\$46,134,611	100%	\$46,678,166	100%



5,132 investigations were completed

44% of allegations were substantiated

2,479 confirmed victims of CA/N

	2017	2018	2019	2019 Trend
Referral Summary				
New CA/N Referrals	4830	4563	5132	+12%
Alleged Victims	7387	6972	7770	+11%
Substantiated Victims	1597	1848	2479	+34%
Referral Type				
Traditional Response Referrals	73%	74%	73%	-1%
Alternative Response Referrals	18%	17%	19%	+2%
Family in Need of Service	9%	10%	8%	-2%
Response Time				
72 Hour	98%	98%	98%	NC
1 Hour	2%	2%	2%	NC
<b>Substantiation Rate</b>				
All Referrals	32%	37%	44%	+7%
Physical	31%	38%	49%	+11%
Neglect	31%	32%	30%	-2%
Sexual	36%	43%	45%	+2%
Emotional	36%	40%	42%	+2%



The top 5 zip codes were the same as 2018

Every zip code saw an increase in rate

43623 saw the greatest increase at 52.5%

Rate* of Children on Incidents by Zip Code	2017	2018	2019	2019 Trend
43604	144.8	130.6	169.3	+29.7%
43608	98.7	92.3	129.0	+39.8%
43605	100.8	103.0	126.1	+22.4%
43609	98.3	89.5	125.2	+39.9%
43610	98.2	81.0	115.4	+42.5%
43607	67.9	71.4	103.5	+45.0%
43612	61.4	66.0	90.3	+36.8%
43620	79.5	75.8	88.4	+16.6%
43611	62.1	56.6	75.6	+33.6%
43613	46.6	51.1	72.7	+42.3%
43606	52.0	41.4	59.0	+42.5%
43615	49.2	49.9	57.1	+14.4%
43623	26.8	32.2	49.1	+52.5%
43614	39.4	33.7	47.3	+40.4%
43528	30.5	28.9	35.4	+22.5%
43616	30.9	26.2	32.1	+22.5%
43560	11.5	13.7	16.1	+17.5%
43537	13.5	15.6	15.9	+1.9%
All Others	N/A	N/A	N/A	N/A
Lucas County	57.1	55.5	61.6	+11.0%

\*Rate is per 1,000 children



Physical abuse made up 43% of allegations

24% of referrals came from law enforcement

Physical abuse allegations were up 4%

	2017	2018	2019	2019 Trend
Referrals by Abuse Type				
Physical	45%	39%	43%	+4%
Neglect	34%	31%	27%	-4%
Sexual	11%	10%	8%	-2%
Emotional	10%	20%	22%	+2%
Referrals by Source				
Social Services*	24%	18%	14%	-4%
Private	18%	18%	17%	-1%
Law Enforcement	20%	19%	24%	+5%
School	15%	15%	14%	-1%
Anonymous	13%	13%	11%	-2%
Medical*	6%	11%	16%	+5%
Other	5%	6%	5%	-1%

<sup>\*2017</sup> to 2018 changes partly due to coding hospital social workers under Medical and not Social Services.





48% of children on referrals were 5 and under

African American children on referrals increased 4%

50/50 split between male and female alleged victims

Alleged Child Victim Demographics	2017	2018	2019	2019 Trend
Age				
0-1 years	17%	19%	24%	+5%
2-5 years	25%	26%	24%	-2%
6-9 years	24%	23%	21%	-2%
10-12 years	14%	14%	13%	-1%
13-15 years	12%	12%	12%	NC
16 + years	6%	6%	6%	NC
Unknown	1%	1%	1%	NC
Race				
African American	40%	38%	42%	+4%
Caucasian	48%	48%	44%	-4%
Other	9%	10%	11%	+1%
Unknown	3%	3%	3%	NC
<u>Gender</u>				
Female	50%	50%	50%	NC
Male	50%	50%	50%	NC



61% of alleged perpetrators were between 18 and 35

Half of alleged perpetrators were Caucasian

54% of alleged perpetrators were female

Alleged Perpetrator Demographics	2017	2018	2019	2019 Trend
<u>Age</u>				
>18 years	3%	3%	3%	NC
18-25 years	20%	21%	20%	-1%
26-35 years	39%	39%	41%	+2%
36-45 years	20%	21%	20%	-1%
46-55 years	7%	6%	7%	+1%
56+ years	4%	4%	4%	Nc
Unknown	8%	7%	6%	-1%
Race				
African American	38%	37%	40%	+3%
Caucasian	51%	52%	50%	-2%
Other	2%	4%	3%	-1%
Unknown	9%	7%	7%	NC
<u>Gender</u>				
Female	51%	52%	54%	+2%
Male	45%	45%	43%	-2%
Unknown	4%	3%	3%	NC



The case opening rate decreased 2.1%

There was an average of 35 fewer cases open per month

Agency custody cases decreased by 4%

	2017	2018	2019	2019 Trend
Case Summary				
New Cases Opened	476	471	455	-3%
New Custody Cases	62%	41%	37%	-4%
New Non-Custody Cases	38%	59%	63%	+4%
Case Opening Rate*	11.8%	12.6%	10.5%	-2.1%
<b>Cases Carried Over from the Prior Year</b>	624	689	641	-7%
<b>Average Cases Open Per Month</b>	691	675	640	-5%
Custody**	58%	57%	53%	-4%
Non-custody	42%	43%	47%	+4%
Cases Closed	418	520	511	-2%
DFS Cases Closed	403	502	494	-2%
IL Cases Closed	15	18	17	-6%
Average # Days Cases were Open***	503	503	480	-5%
DFS Average	465	471	453	-4%
IL Average	1532	1381	1255	-9%

<sup>\*</sup> Updated from prior reports



<sup>\*\*</sup>Agency custody only

<sup>\*\*\*</sup>Of those closed during the year



The average number of children on cases decreased <1%

DFS cases had an average of 2.29 children per case

46% of families on new cases opened were Caucasian

	2017	2018	2019	2019 Trend
Children on Cases				
Average Number of Children on Cases	1442	1471	1465	-<1%
Average Number on DFS Cases	2.09	2.18	2.29	+5%
Average Number on IL Cases	0.99	1.05	1.00	-5%
Average Number of Children per Case	2.01	2.10	2.21	+5%
New Cases by Family Race				
African-American	34%	36%	32%	-4%
Caucasian	43%	43%	46%	+3%
Two or More Races	23%	21%	22%	+1%
Unknown	-	<1%	-	-<1%







14% of cases opened in zip code 43605

49% of case openings were from the top five zip codes

Case openings in 43612 have doubled since 2017

	2017	2018	2019	2019 Trend
Zip Code of Cases Opened				
43605	16%	15%	14%	-1%
43609	11%	10%	10%	NC
43612	5%	10%	10%	NC
43604	8%	9%	8%	-1%
43608	7%	8%	7%	-1%
43613	4%	6%	6%	NC
43615	8%	6%	6%	NC
43607	6%	5%	5%	NC
43611	4%	5%	5%	NC
43614	6%	3%	5%	+2%
43606	5%	3%	3%	NC
43528	<3%	1%	3%	+2%
43623	<3%	3%	<1%	-2%
Other	<3% per zip	<3% per zip	<3% per zip	n/a





Substance abuse was an issue in 57% of new cases opened

Domestic violence was the second most prevalent issue

Opiates remained the most common drug used by parents

	2017	2018	2019	2019 Trend
Reason for Case Opening				
Substance Abuse	60%	51%	57%	+6%
Domestic Violence	32%	36%	35%	-1%
Mental Health	45%	32%	32%	NC
Parenting/Neglect	27%	27%	21%	-6%
History with LCCS	14%	13%	7%	-6%
Housing	16%	12%	6%	-6%
Physical Abuse	11%	11%	10%	-1%
Child Behavior	9%	9%	5%	-4%
Sexual Abuse	4%	3%	2%	-1%
Dependency	1%	1%	3%	+2%
Substances Being Used				
Heroin/Opiates	53%	53%	43%	-10%
Marijuana	45%	39%	42%	+3%
Cocaine/Crack	32%	34%	41%	+7%
Alcohol	27%	27%	33%	+6%
Other	24%	21%	12%	-9%

Note: Percentages will not equal 100 as cases typically have more than one reason for opening. and more than one involved substance.



# **Custody Figures**

51% of children were served on a non-custody basis

501 children entered into a new custody episode

The average number of children in custody decreased 18%

	2017	2018	2019	2019 Trend
<b>Custody Status of Children Receiving Services</b>				
% of Children Served in Agency Custody	49%	48%	42%	-6%
% of Children Served in Relative Custody	15%	11%	7%	-4%
% of Children Served Non-custody/PSUP*	36%	41%	51%	+10%
<u>Custody Entries</u>				
Children Entering Initial Custody	755	603	501	-17%
Agency Custody	92%	91%	92%	+1%
Relative Custody	8%	9%	8%	-1%
Children Entering Custody to Relative Placement	52%	60%	55%	-5%
<u>Children in Custody</u>				
Average Number of Children in Custody	928	867	713	-18%
% Agency Custody	77%	81%	86%	+5%
% Relative Custody	23%	19%	14%	-5%

<sup>\*</sup>Protective Supervision





# **Custody Figures**

56% of children in custody were 5 years or younger

The race of children in custody has remained stable over 3 years

Males make up 53% of children in custody

Demographics of Children in Custody	2017	2018	2019	2019 Trend
<u>Age</u>				
0-1 years	30%	29%	30%	+1%
2-5 years	24%	26%	26%	NC
6-9 years	17%	18%	17%	-1%
10-12 years	11%	10%	11%	+1%
13-15 years	9%	9%	10%	+1%
16+ years	8%	8%	7%	-1%
Race				
African American	41%	42%	41%	-1%
Caucasian	45%	44%	45%	+1%
Other/Unknown	14%	14%	14%	NC
<u>Gender</u>				
Female	50%	48%	47%	-1%
Male	50%	52%	53%	+1%

13% of children in custody were Latino.



# **Custody Figures**

Permanent Custodies to LCCS were down by 22%

501 custodies were terminated

29% of custodies terminated to reunification

	2017	2018	2019	2019 Trend
Number of Children Entering PC of LCCS	136	110	86	-22%
Number of children Entering PPLA	18	17	12	-29%
Custodies Terminated*	422	589	501	-15%
Number of Reunifications	144	201	147	-27%
Number of Custodies to Non-Removal Parent	67	58	65	+12%
Number of LC to Relatives	102	189	170	-10%
Number of Adoptions	88	98	84	-14%
Number of Emancipations	27	43	33	-23%
Child Fatality	1	0	1	+100%
Other	0	0	1	+100%

<sup>\*</sup>Does not include agency custody terminations due to temporary custody to a relative.





## **Placement Details**

Children served in their own home increased 9%

Agency custody Group
Home placements
increased by 2%

38% of children in custody lived with a relative

	2017	2018	2019	2019 Trend
Placement of Children in Services				
Own Home	36%	41%	50%	+9%
Relative/Kinship Home	30%	27%	19%	-8%
Agency Foster Home	24%	22%	22%	NC
Adoptive Home	1%	2%	2%	NC
Other Agency Foster Home	7%	6%	5%	-1%
Group Home	1%	1%	2%	+1%
Residential Treatment	1%	1%	1%	NC
Other*	<1%	<1%	<1%	NC
TOTAL	1442	1471	1511	+3%
Placement of Children in LCCS Custody				
Agency Foster Home	48%	45%	49%	+4%
Relative	30%	33%	29%	-4%
Adoptive Placement	3%	3%	3%	NC
Other Agency Foster Home	14%	13%	11%	-2%
Group Home	2%	2%	4%	+2%
Residential Treatment	2%	2%	2%	NC
Other	1%	1%	1%	NC
Placement with Relative				
% of Total Custody Entries placed with Relative	52%	60%	55%	-5%
% of Children in Custody Placed with Relative	46%	46%	38%	-8%



## **CFSR Outcomes**

4/5 Standards with available data were in compliance in 2018

The rate of maltreatment in foster care decreased 3.9%

Re-entry to foster care decreased 2.5% in 2017

	Standard	2016	2017	2018	2018 Trend
Maltreatment in foster care (rate)	<=8.5	20.9	15.7	11.8	-3.9
Recurrence of maltreatment	<=9.1%	9.3%	9.0%	9.0%	NC
Permanency w/in 12 months for children entering foster care	>=40.5%	49.8%	58.9%	Unavailable	+9.1%
Permanency w/in 12 months for children in foster care 12 to 23 months	>=43.6%	56.1%	58.9%	65.2%	+6.3%
Permanency w/in 12 months for children in foster care 24+ months	>=30.3%	34.3%	28.7%	31.2%	+2.5%
Re-entry to foster care in 12 months	<=8.3%	10.5%	8.4%	Unavailable	-2.1%
Placement Stability (rate)	<=4.12	4.6	3.4	3.0	-0.4





# **Independent Living Outcomes**

32 Youth emancipated in 2019

63% of youth had a GED, Diploma or were still attending school

57% of youth with a diploma or GED were attending college

Independent Living Outcomes	2017	2018	2019	2019 Trend
Total youth	27	42	32	-24%
% of emancipated youth with a H.S. diploma, GED, or still attending school	18 (67%)	27 (64%)	20 (63%)	-1%
% of youth with a H.S. diploma or GED	6 (22%)	14 (33%)	14 (44%)	+11%
% of youth still attending school at the time of emancipation	12 (44%)	13 (31%)	6 (19%)	-12%
% of youth who were enrolled in college (of those who had graduated or obtained a GED)	3 (50%)	8 (57%)	8 (57%)	NC
% of youth who were employed	11 (41%)	16 (38%)	21 (66%)	+28%
% of youth not in school or attending college that were employed (N=18)	3 (25%)	8 (38%)	9 (50%)	+12%
% of youth with stable housing*	15 (88%)	28 (93%)	22 (92%)	-1%
% of youth who were "whereabouts unknown" at time of emancipation	10 (37%)	12 (29%)	8 (25%)	-4%
% of youth who were incarcerated	2 (7%)	1 (2%)	1 (3%)	+1%
% of youth with a support system	26 (96%)	40 (95%)	29 (91%)	-4%

<sup>\*</sup>Types of stable housing include Adult Group Home, family home, or own home. AWOL youth are not included in this measure.

Thirteen (41%) of emancipating youth had a referral or case opened to the Bridges Program. Nine emancipating youth (28%) were engaged in Post Emancipation services.



### **Disproportionality Data**

In Lucas County in 2019, there were approximately...

100,351

children under 18

62,920 (63%)

White



22,679 (23%)

Black or African American



Children on All Reports	Chilo	dren	on All	Rei	ports
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41% 39%

#### **Children on Screened In Reports**

44% 42%

#### **Substantiated Child Victims**

41% 47%

#### **Children Entering Care**

47% 38%

#### **Children In Care**

45% 41%



### **Overview of Services**

LCCS served 129 out of every 1,000 children in Lucas County

Average caseload sizes increased for both Assessments and DFS

Average staff in DFS decreased by 4 caseworkers

	2017	2018	2019	2019 Trend	Rate*
<b>Children and Families Served</b>					
Children Served	12798	12650	13654	+8%	128.6
Families Served	5129	5047	6498	+29%	123.3
*					

<sup>\*</sup>rate per 1,000 children/families in Lucas County

	Unit	2017	2018	2019	2019 Trend	# Staff
<b>Caseload Averages</b>						
Assessments—New Referrals	Referral	11	11	13	+2	35
Assessments—All Referrals	Referral	13	14	15	+1	35
DFS	Case	13	13	14	+1	46
Family Foster Care	Foster Home	22	22	22	NC	9
Treatment Foster Care	Foster Home	10	10	9	-1	6
Independent Living (WOR* only)	Children	16	14	14	NC	4
Post Emancipation	Individual	9	10	12	+2	1
Community Advocate	Case	8	11	10	-1	7
Permanency Support	Case	-	6	8	+2	5
Permanency Support**	Case	-	-	8	-	5
Health Services (full time)	Children	188	198	169	-29	4
Case Review	Conference	51	45	42	-3	7

Note: Caseload averages are based on the average number of staff available per month.

<sup>\*</sup>Worker of Record

<sup>\*\*</sup>Unit established in 2019



### **Overview of Services**

99.31% of children were seen as required by the State of Ohio

23,049 visits were conducted with children and parents

The % of parents visited has steadily increased since 2017

	2017	2018	2019	2019 Trend
Worker Visits #				
Children	16887	17173	15616	-9%
Parents	8881	8650	7743	-10%
Worker Visits %				
Overall	97.92%	98.53%	99.06%	+0.53%
Children	98.74%	99.20%	99.31%	+0.11%
Parents	96.41%	97.23%	98.56%	+1.33%





## **Overview of Services**

36 new foster homes were certified

248 Foster Homes were licensed at the end of 2019 7,310 visits for children and parents

#### **Family and Treatment Foster Homes**

Number of Homes open on 12/31/2018	266
New Homes Certified	36
Homes Transferred from Other Agencies	1
Homes Closed	52
Homes Transferred Out	3
Homes Open on 12/31/2019	248
Net Decrease	18



	2017	2018	2019	2019 Trend
Total Number of Licensed Foster Homes	276	266	248	-7%
New Foster Homes Licensed	67	47	36	-23%
New Adoptive Homes Approved	62	46	29	-37%
Family Visits				
Scheduled Visits	14044	12828	11088	-14%
Completed Visits	9528	8263	7310	-12%
% Occurred as Scheduled	68%	64%	66%	+2%
Average Visits per Day	31	26	23	-12%



2019 Contract Spending was \$419,527.00 All but one contract spent 80% or more of the allocated amount

\$63,115.50 was spent on client drug screening

	2018			2019		
Contract Provider	Spent	% Spent	Α	llocation	Spent	% Spent
Albert Earl Jr.	-	-	\$	49,500.00	\$ 39,957.50	81%
Centralized Drug Testing Unit	\$ 61,089.00	74%	\$	70,000.00	\$ 63,115.50	90%
Family & Child Abuse Prevention Center	\$ 150,000.00	100%	\$	150,000.00	\$ 150,000.00	100%
Mercy St. Vincent Medical Center Dr. Randall Schlievert	\$ 36,000.00	100%	\$	36,000.00	\$ 36,000.00	100%
Providence EFP Network	\$ 48,492.33	98%	\$	49,500.00	\$ 39,582.00	80%
Sylvan Learning Center	\$ 41,475.00	92%	\$	49,500.00*	\$ 47,180.00	95%
The Padua Center	\$ 5,251.20	35%	\$	15,000.00	\$ 792.00	5%
The House of Emmanuel	-	-	\$	49,500.00	\$ 42,900.00	87%
Total Contract Amounts	\$ 342,307.53	91%	\$	469,000.00	\$ 419,527.00	89%

<sup>\*</sup>Amount includes additional allocation from an amended contract.



166 individual clients were referred to contracted services

There was a 20% increase from 2018 in clients referred

DFS made 90% of total referrals for contracted services

	2017	2018	2019	2019 Trend
Individuals Referred				
Albert Earl Jr.	-	-	9	n/a
Providence Center EFP Network	86	84	121	+44%
Sylvan Learning Center	26	22	23	+<1%
The House of Emmanuel*	-	-	6	n/a
The Padua Center	39	32	7	-78%
Total	151	138	166	+20%
Centralized Drug Testing Unit (Individual Clients Referred)	1483	1564	1369	-12%

<sup>\*2019</sup> Contract served individuals referred in 2018

	Assessment	DFS	Community Development/IL	Total
Individual Referred by Dept.				
Albert Earl Jr.	1	2	6	9
Providence Center EFP Network	5	116	-	121
Sylvan Learning Center	-	23	-	23
The House of Emmanuel*	-	2	4	6
The Padua Center	-	7	-	7
Total	6 (4%)	150 (90%)	10 (6%)	166
Centralized Drug Testing Unit (Individual Screens Requested)	979 (22%)	3555 (78%)	11 (<1%)	4545

<sup>\*2019</sup> Contract served individuals referred in 2018



Providence served the most individual clients at 91

There was a 21% increase from 2018 in total clients served

817 clients completed 2,462 drug screens

	2017	2018	2019	2019 Trend
<u>Individuals Served</u>				
Albert Earl Jr.	-	-	8	N/A
Providence Center EFP Network	85	76	91	+20%
Sylvan Learning Center	30	29	32	+10%
The House of Emmanuel	-	-	5	N/A
The Padua Center	15	11	4	-64%
Total	130	116	140	+21%
Centralized Drug Testing Unit (clients screened)	808	1,227	817	-33%
Total screens requested	4,689	5,116	4,545	-11%
Screens completed	50%	51%	54%	+3%
Not completed/No show	49%	49%	45%	-4%
No sample left	1%	1%	<1%	-<1%





58% of completed drug screens had a positive result

Opiates were detected in 43% of the drug screens completed

The most common substance detected was THC at 47%

CDTU Screen Results	20	17	20	18	20	19	2019 Trend
<b>Individual Clients</b>							
Positive	74	41	826		754		-9%
Negative	5	59	597		560		-6%
<b>Individual Screens</b>							
Positive	1,277		1,497		1,435		-4%
Negative	1,0	)52	1,088		1,027		-6%
Avg. + Screen/Client	1.7		1.8		1.9		+6%
Positive Screens	<u>N</u>	<u>%</u>	<u>N</u>	<u>%</u>	<u>N</u>	<u>%</u>	
Alcohol	17	1%	16	1%	24	2%	+1%
EtG (longer term alcohol)	107	8%	99	7%	99	7%	NC
Amphetamine	44	3%	44	3%	52	4%	+1%
Barbiturate	16	1%	10	1%	11	1%	NC
Benzodiazepine	54	4%	44	3%	43	3%	NC
Cocaine	70	5%	131	9%	133	9%	NC
Heroin/Opiates	553	43%	594	40%	612	43%	+3%
Fentanyl	65	5%	124	8%	96	7%	-1%
Suboxone/Methadone	377	30%	431	29%	481	34%	+5%
THC (Marijuana)	518	41%	669	45%	673	47%	+2%
Multiple Substances	233	18%	235	16%	282	20%	+4%
Diluted	179	14%	254	17%	209	15%	-2%



# **Data Index**

Data Element	Page	Data Element	Page
Age		CDTU	
Alleged Child Victims	p. 7	Referrals	p. 24
Alleged Perpetrators	p. 8	Screen Results	p. 25
Children in Custody	p. 14	Screens Completed	p. 25
Alleged Child Victim Demographics	p. 7	Substances Detected	p. 26
Alleged Perpetrator Demographics	p. 8	Children and Families Served	p. 20
Averages		Children in Custody Demographics	p. 14
Caseload	p. 20	Contracted Services	
Case Open per Month	p. 9	Clients Referrals	p. 24
Children in Custody	p. 13	Clients Served	p. 25
Children on Cases	p. 10	Drug Screen Results	p. 25
Children per Case	p. 10	Spending	p. 23
Days Cases Were Open	p. 9	Custody Transfers	
Cases		Adoptions Finalized	p. 15
Carried Over from Prior Year	p. 9	Initial Entries	p. 13
Closed	p. 9	Legal Custodies to Kin/Non-Kin	p. 15
Custody Status of Children on Cases	p. 13	Legal Custodies to LCCS	p. 15
Newly Opened	p. 9	Permanent Custodies to LCCS	p. 15
Rate of New Cases Opened	p. 9	Reunifications	p. 15
Reason for Case Opening	p. 12	Family Foster Homes	p. 22
Zip Codes	p. 11	Family Visits	p. 22



# **Data Index**

Data Element	Page	Data Element	Page
Financial Summary	p. 3	Referrals	
Gender		AllegationType	p. 6
Alleged Child Victims	p. 7	Child Abuse and Neglect	p. 4
Alleged Perpetrators	p. 8	Contracted Services	p. 24
Children in Custody	p. 14	Response time	p. 4
Independent Living		Source of Referral	p. 6
Average Days Open	p. 9	Type (AR/TR/FINS)	p. 4
Cases Closed	p. 9	Substances	
Outcomes	p. 18	CDTU Screen Results	p. 26
Placements		Newly Opened Cases	p. 12
Of Children in LCCS Custody	p. 16	Substantiation Rate	p. 4
Of Children in Services	p. 16	Substantiated Child Victims	p. 4
Race		Worker Visits with Children/Parents	p. 21
Alleged Child Victims	p. 7	Zip Codes	
Alleged Perpetrators	p. 8	Cases Opened	p. 11
Children in Custody	p. 14	Children on Incidents	p. 5
Families on New Cases	p. 10		



#### **Definitions**

Alternative Response - Child Protection practice that allows for more than one method of initial response to reports of child abuse and neglect. Also known as "dual track," "multiple track," or "differential response." Alternative Response is usually applied in low-and moderate-risk cases and involves an assessment of the family's strengths and needs and offering of services to the family, without the assignment of a formal determination or substantiation of child abuse or neglect.

**Emancipation** - Legal status granted by the court that terminates LCCS custody of a child in foster care, typically when the child reaches the age of majority.

**Emotional Maltreatment** - Chronic attitude or acts that result in significant, verifiable psychological damage or impairment to the social development of a child.

**Foster Care** - Placement of a child in a family-like setting certified by ODJFS. Foster parents are licensed and must participate in the agency's training and orientation program, undergo medical, financial, and criminal background checks, and obtain fire and other inspections of their home.

**Legal Custody** - Legal status which vests in the custodian the right to have physical care and control of the child and to determine where and with whom he/she shall live, and the right and duty to protect, train and discipline him/her and to provide the child with food, shelter, education and medical care, all subject to any residual parental rights, privileges and responsibilities.

**Permanent Custody (PC)** - Legal status which vests in a public child protective agency all parental rights, duties and obligations, including the right to consent to adoption, and divests the natural or adoptive parent of any and all parental rights, privileges, and obligations, including all residual rights and obligations.

**Planned Permanent Living Arrangement (PPLA)** - An order of a juvenile court pursuant to which the court gives legal custody of a child to a Public Children Services Agency without the termination of parental rights and permits the agency to make an appropriate placement of the child.

**Protective Supervision** - Disposition pursuant to which the court permits an abused, neglected, dependent, unruly or delinquent child to remain in the custody of his/her parent, guardian, or custodian and stay in his/her home, subject to any conditions and limitations upon the child, his parent, guardian, or custodian, or any other person that the court prescribes.

**Referral** - An allegation of child abuse or neglect meeting established criteria for assessment made, either orally or in writing, to a public child protective agency from any person in the community with first or second-hand knowledge.

**Relative Custody** - Refers to cases in which a relative holds temporary custody of the child(ren) placed in the relative's home by the agency.

**Residential Treatment Setting** - A facility authorized to provide either secure or non-secure care for 11 or more children whose mental, physical, or emotional needs cannot be met in some other less-restrictive placement setting.

**Substantiated CA/N** - CA/N is typically substantiated through an admission by the person(s) responsible, an adjudication of child abuse and/or neglect, other forms of confirmation deemed valid by the agency, or a professional judgment made by agency staff that child abuse or neglect has occurred.

**Temporary Custody (TC)** - The pre-dispositional legal status of a child placed in temporary custody of a public children services agency, a private child-placing agency, either parent, a relative residing within or outside the state, or a probation officer for placement in a certified family foster home or in any other home approved by the court.